ANNUAL REPORT 2020

SAN JUAN BASIN public health

Protecting human and environmental health and inspiring well-being in our community.

Healthier together

sjbpublichealth.org
FROM OUR EXECUTIVE DIRECTOR

During John Wesley Powell’s first expedition down the blank spot on the colonizers’ map now known as the Colorado River, he wrote,

The great river shrinks into insignificance, as it dashes its angry waves against the walls and cliffs, that rise to the world above; they are but puny ripples, and we but pigmies, running up and down the sands, or lost among the boulders. We have an unknown distance yet to run; an unknown river yet to explore. What falls there are, we know not; what rocks beset the channel, we know not; what walls rise over the river, we know not. (“Down the Colorado,” 1869)

2020 was fraught with new challenges and uncharted territory for our agency, community, and the world. The wake of the COVID-19 pandemic upturned just about every aspect of daily life and laid to bare systemic health inequities.

This report highlights our agency’s accomplishments, from the tenacity and skill of SJBPH staff as our programs quickly pivoted to the changing needs of our community, safely providing uninterrupted services, to the new teams formed and long hours dedicated to address emergent needs such as COVID testing, contact tracing, and vaccine distribution. If we’ve learned anything, however, it is not one agency or individual—but everyone, together, doing their part, that makes a difference in the health of our community. It’s because of each person who chose to keep physical distance, wear a mask, get tested, and receive the vaccine, that our region has had some of the lowest transmission rates of COVID-19 in the state and that a sense of normalcy is now being restored.

With 2020 to our backs, we emerge with a level of expertise and resilience that we’ve never known before. Through navigating the territory of a global pandemic, public health was catapulted to the forefront of the public dialogue. Millions have now seen first-hand that serious obstacles remain to everyone having the potential to achieve their best health, and that the healthier we all are, the better prepared we will be in responding to public health emergencies. Our resolve to advance the SJBPH mission endures. We thank all who supported the health of our community this year and look forward with optimism to calmer waters ahead.

“...It is not one agency or individual—but everyone, together, doing their part, that makes a difference in the health of our community.”
In efforts to contain local spread of COVID-19, unique teams were formed out of SJBPH’s existing staff which were dedicated to essential tasks such as COVID testing, contact tracing, outbreak management, and public information distribution.

- **1,113%** increase in web traffic
- **103** media releases
- **3,066** cases contact traced (100% of cases)
- **39** outbreaks investigated

50,681 COVID-19 tests performed

ADAPTING TO
CLIENT NEEDS

As it became high risk to meet with clients as the pandemic loomed, SJBPH’s programs quickly brushed up their tech skills and adjusted their processes to serve and onboard clients virtually and through telehealth.

SJBPH’s Radon program staff developed an online training program and designed printed literature to take the place of in-person radon instruction, as well as reworked their established testing procedures to be contactless.

The Nurse-Family Partnership program conducted their usually in-home client visits through telehealth. In 2020, the program’s nurses conducted 558 virtual client visits and held 26 virtual outreach events.

In lieu of home-visits with clients, SJBPH’s SafeCare Colorado staff not only conducted 78 virtual home visits but developed a YouTube channel to make their client trainings accessible online.
In place of a client coming to the office with required documents for WIC certification, SJBPH staff transitioned to receiving those documents via secure email, conducting all appointments by phone. Staff were able to certify 324 new participants and continue services to existing WIC families, maintaining a caseload of over 850 participants.

When the risk became too great to conduct in-person retail food inspections SJBPH’s Consumer Protection team instead conducted check-in calls with local retail establishments, performing over 200 calls in two months.

The Oral Health program distributed oral health screening forms to the parents of five school districts located in San Juan, Archuleta, & La Plata counties and developed a series of oral health videos to be shown in schools where in-person visits could not be conducted.

“I signed up because I didn’t have a lot to do as a new mom, alone for 12 hours a day, on the brink of lockdown with the pandemic, and I gained so much more from SafeCare than I ever expected. I learned so much from the skilled staff and was able to work through many of my first-time-mom anxieties.”

- SafeCare client
In 2020, SJBPH’s Medical Reserve Corp grew from 10 volunteers to 110, and to an astounding 650+ in 2021. Hailing from all different backgrounds, many of these local heroes gave their time throughout the pandemic, providing an enormous amount of heavy-lifting towards our community’s COVID testing, contact tracing, and vaccine efforts. The Medical Reserve Corps will continue to be coordinated by SJBPH and is an asset that will help our community respond to future public health emergencies.
2020 FINANCIALS

## REVENUES

<table>
<thead>
<tr>
<th>Source</th>
<th>Percentage</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Federal via State Contracts</td>
<td>41%</td>
<td>$2,906,312</td>
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<tr>
<td>State Contracts</td>
<td>25%</td>
<td>1,763,017</td>
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<tr>
<td>Fees for Service</td>
<td>16%</td>
<td>1,118,735</td>
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<tr>
<td>County Allocation</td>
<td>10%</td>
<td>683,363</td>
</tr>
<tr>
<td>Other Income</td>
<td>3%</td>
<td>243,383</td>
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<tr>
<td>Local Agencies</td>
<td>3%</td>
<td>221,512</td>
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<tr>
<td>Grants</td>
<td>2%</td>
<td>127,413</td>
</tr>
<tr>
<td>Medical Billing</td>
<td>1%</td>
<td>103,010</td>
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**Total Revenue** $7,166,745

## EXPENDITURES

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention and Population Health Promotion</td>
<td>35%</td>
<td>$2,300,332</td>
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<tr>
<td>Communicable Disease Prevention, Investigation and Control</td>
<td>28%</td>
<td>1,867,210</td>
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<tr>
<td>Administration and Governance</td>
<td>15%</td>
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<td>Environmental Public Health</td>
<td>10%</td>
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<tr>
<td>Emergency Preparedness and Response</td>
<td>6%</td>
<td>406,453</td>
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<tr>
<td>Assessment, Planning, and Communication</td>
<td>4%</td>
<td>260,129</td>
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<tr>
<td>Vital Records and Statistics</td>
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<td>68,235</td>
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**Total expenditures** $6,571,005

**Net change in fund balance** $595,740

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### 2020 SJBPH BOARD OF HEALTH

- **Ann Bruzzese**
  - President

- **Karin Daniels**
  - Vice President

- **Bob Ledger**
  - Immediate Past President

- **Shere Byrd**
  - Finance Committee Member

- **Terryl Peterson**
  - Treasurer

- **Gwen Lachelt**
  - La Plata County Commissioner

- **Alvin Schaaf**
  - Archuleta County Commissioner