## Behavioral Health

### Thriving Communities Program Team (TCP):
- Members of the Thriving Communities Team expanded organizational capacity and identified and provided opportunities for employees to excel/innovate by hiring a new Suicide Prevention coordinator, participating in the Positive Community Norms Monthly Learning Call with the Montana Institute and Rise Above Colorado and by doing so demonstrated a commitment to organizational excellence.

### Communities that Care (CTC):
- The CTC Community Mobilizer improved acceptance of resources, services, and/or programs by organizing workgroups to deliver positive community norming messaging to 12–15-year-olds through youth serving organizational partners, supported the leadership development of a local youth intern in SE2 messaging, and by doing so identified and addressed barriers to community/public acceptance of evidence-based public health concepts.

### Suicide Prevention (SP)/Gun Shop Project:
- New hire - Suicide Prevention Coordinator; Introduced new team members and community partners to Colorado National Collaborative; Established a formal partnership between Celebrating Healthy Communities and San Juan Basin Public Health for leading suicide prevention work through the next fiscal quarter and by doing so used innovative, equity-based strategies to address existing population and environmental public health issue.

## Social Determinants of Health

### Health Insurance Literacy:
- Due to the American Rescue Plan there have been a lot of changes to the Marketplace. April was working with these changes, including updating communications and any outreach efforts. We have not seen an increase to the amount of enrollments, but hopefully with the additional advertising that we have invested in, we will be able to reach more people. We hosted two UEP webinars, and have decided to change the time during the lunch hour for any future webinars. Emma participated in multiple trainings for C4HCO and for SJBPH. Our Health Coverage Guide was on Maternity Leave for the last week of April.

## Environmental Health
- EH services continue to be offered primarily online due to the COVID-19 pandemic. EH staff are deployed into multiple roles in the COVID-19 response.
**Consumer Protection:**

**Retail Food Program**

- Sent renewal reminders to remaining establishments with outstanding license renewals. Conducted complaint investigation of RFE in Pagosa Springs. Completed training inspections for Retail Food Inspector Taylor Whitworth. Conducted outreach to unlicensed food vendors on Facebook marketplace.

See reports below:

![Comparison of RFE Inspections 2019-2021]

*due to COVID-19 inspections were discontinued in April 2020

**Childcare Inspection Program**

- Conducted complaint investigation of establishment in Pagosa Springs. Conducted outreach to local summer camps planning to prepare for operations 2021.

**Water and Air Quality:**

**On-Site Wastewater Treatment Systems (OWTS)**

- SJBPH received 67 applications and issued 42 permits. Staff issued 50 Transfer of Title Acceptance Documents, and 7 Conditional Acceptance Documents. 47 inspections were conducted.

See charts below.
Number of OWTS Permit Applications by Month

2019-21 Transfer of Title Acceptance Documents by Month
**Surface and Drinking Water**
- No updates.

**Radon**
- 8 test kits were distributed in La Plata County.

**Water Lab**
- Water lab staff processed 297 drinking water samples and 250 wastewater samples.

*See charts below.*
<table>
<thead>
<tr>
<th>Health Behaviors</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Baby and Me Tobacco Free:</strong></td>
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<tr>
<td>• San Juan Basin Public Health WIC program manager advised SJBPH leadership that BMTF services will be handled by an outside agency starting on 7.1.21 and how to refer appropriate clients, demonstrating commitment to improve awareness of services.</td>
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<tr>
<td><strong>Clinic:</strong></td>
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<tr>
<td>• The clinic went &quot;live&quot; with the electronic health record system CureMD for the sexual health clinic to <em>address gaps in sustainable infrastructure of the clinic</em>.</td>
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<tr>
<td>• The clinic developed a social media outreach campaign to run over the next few months sharing information about STI services and PrEP to <em>increase awareness of clinic resources, services and programs</em>.</td>
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<tr>
<td>• The clinic restarted free Hepatitis C testing for clients at risk to <em>improve access to services</em>.</td>
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<tr>
<td><strong>Immunizations:</strong></td>
</tr>
<tr>
<td>• The immunization clinic began offering Yellow Fever Vax again after three years of manufacturer related stocking issues to <em>increase access to vaccines</em> and preventing patients from having to travel long distances to receive in major cities.</td>
</tr>
<tr>
<td><strong>Nurse Family Partnership (NFP):</strong></td>
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<tr>
<td>• Motivational Interviewing/Stages of Change training 1X/month from Mental Health Consultant <em>demonstrating commitment to organizational excellence</em>.</td>
</tr>
<tr>
<td>• Radio, tv ads, Facebook posts, rack cards distributed, flyers were posted improving awareness of NFP program.</td>
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<tr>
<td><strong>SafeCare:</strong></td>
</tr>
<tr>
<td>• SafeCare continues to <em>address workforce development gaps</em> by participating in relevant training opportunities. SafeCare Supervisor attended the Zoom two-part training to better provide virtual services to clients and community partners and use all the available tools to encourage more engagement.</td>
</tr>
<tr>
<td>• SafeCare has <em>improved awareness of services</em> among the general public by collaborating with the Communications Department to create a strong media/social media presence.</td>
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<tr>
<td><strong>Statewide Tobacco Education and Prevention Partnership (STEPP):</strong></td>
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<tr>
<td>• The Substance Use Prevention coordinator <em>expanded organizational capacity</em> by engaging in statewide and national tobacco use learning calls, connecting with State contacts, and building out potential education and media opportunities related to STEPP in the months to come (create innovative programs).</td>
</tr>
<tr>
<td><strong>Women, Infants, and Children (WIC):</strong></td>
</tr>
<tr>
<td>• WIC staff provided WIC rack cards to Manna Soup kitchen, Durango Food Bank, Pagosa Springs mobile food pantry, Pagosa Springs head start and to the information booth at the Durango Farmer's Market, <em>demonstrating commitment to improve awareness of services</em>.</td>
</tr>
<tr>
<td>• The WIC program manager presented about the WIC program at the Southwest Colorado Breastfeeding Coalition, SJBPH All Staff meeting and at the La Plata County Food Coalition, <em>demonstrating commitment to improve awareness of services</em>.</td>
</tr>
</tbody>
</table>
### Clinical Care Linkage

#### Cancer Prevention and Early Detection (CPED – Women’s Wellness Connection):
- The CPED team promoted breast and cervical cancer screening for women through a Mother's Day radio ad to increase awareness and access to services.

#### Delta Dental
- Delta Care Coordinator provided care coordination, information and referrals to 20 clients in 2 counties, fostering resiliency and improving access to care.

#### Dental/Regional Oral Health Specialist (ROHS):
- The ROHS Team connected four people to oral health services and coordinated one of the four referrals improving access to care.

#### HCP Specialty Clinics/Maternal Child Health (MCH):
- HCP Team provided Care Coordination and coordinated referrals for nine clients with Neurology Pediatric Specialist outreach clinic, fostering resiliency and improving access to care.

#### Language Services:
- The agency interpreter translated many documents and flyers concerning COVID vaccines into Spanish to ensure awareness and access to vaccine services.
- The clinic staff continue to navigate and assist Spanish speakers wanting vaccines to make appointments via online registrations to improve access to vaccinations.
- SJBPH staff provided interpretation along with community volunteers for over 100 Spanish speaking patients, with interpretation available at every COVID vaccine including a targeted clinic for Spanish speaking clients at the Family Center, to increase access to COVID-19 vaccine and information.
- The SJBPH agency interpreter provided trainings to medical staff working with interpreters to ensure professionals are educated to work effectively with medical interpreters to address gaps in workforce development.
- The SJBPH agency interpreter provided translation for dental hygiene video to remove barrier to community access to preventative dental care information.

#### Temporary Assistance for Needy Families (TANF):
- Educated and coached several new TANF clients with young children about WIC program, which included availability to nutritional foods, nutrition education, breastfeeding, formula feeding, and ease of Debit card to pay at register—thereby improving access to care.

### Communicable Disease

#### Diseases reported April 1-April 30, 2021:
- 3 Animal Bites (2 Archuleta, 1 La Plata)
- 1 Carbapenem-Resistant Enterobacteriaceae (CRE – La Plata)
- 1 Giardiasis (La Plata)
- 1 Hepatitis B, Chronic (La Plata)
- 1 Pertussis (La Plata)
Communicable Disease:
- Regional Epi continues to be 100% in response. Other communicable disease follow up is being done by CDPHE.

Tuberculosis (TB):
- Continued treatment of two LTBI clients.

Emergency Preparedness and Response

Emergency Preparedness and Response:
- Staff participated in the Durango/LPC Airport Full Scale Exercise as an evaluator to help identify and address gaps in partner agency/stakeholder knowledge and ensure proper COVID-19 safety precautions were included in the exercise.
- Staff continue to present SJBPH COVID-19 response activities weekly to stakeholders to address barriers to community/public acceptance of evidence-based public health concepts.

Equity in Emergency Preparedness:
- The task force continues to work on training and finding emergency alert items for clients (i.e. bed shakers, visual fire alarms, go bag items).

Universal Activities

Administrative Services:
Human Resources:
HIPAA Compliance:
HIPAA Queries/Investigations:

<table>
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<tr>
<th>Description of Event</th>
<th>Q1</th>
<th>Q2</th>
<th>Q3</th>
<th>Q4</th>
<th>2021 Total</th>
<th>% of Total</th>
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<td>HIPAA Breach (of PHI)</td>
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<tr>
<td>Failure to Follow Protocols and/or Policies</td>
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<tr>
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<td></td>
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<tr>
<td>HIPAA Security Incident</td>
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<tr>
<td>Total HIPAA Queries/Investigations</td>
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<td>1</td>
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<table>
<thead>
<tr>
<th>Total Employees Involved &amp; Outcomes CY 2021</th>
<th>Q1</th>
<th>Q2</th>
<th>Q3</th>
<th>Q4</th>
<th>2021 Total</th>
<th>% of Total</th>
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<tbody>
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<td>Retraining</td>
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<td>Termination</td>
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<td>Monitoring</td>
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<tr>
<td>No Action Required</td>
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<td>0</td>
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<tr>
<td>Total All Events</td>
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<td></td>
<td></td>
<td></td>
<td>0</td>
<td></td>
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</tbody>
</table>

HR Staffing Updates
May

- The following vacancies were filled since the last report:
  - COVID-19 Liaison Officer, Communicable Disease Specialist II, Suicide Prevention Coordinator, Communicable Disease Manager, Environmental Health Specialist I, Communications Director (internal move)
- The following vacancies have been hired for with future start dates:
  - Communications and Digital Media Manager
- Recruitment continues for the following staff positions:
  - Communicable Disease Specialist I, Communicable Disease Specialist II, Environmental Health Specialist III

Assessment and Planning:

- Staff supported data requests from internal and external partners who were then able to provide evidence-based public health recommendations.
- Staff participated in the Colorado Public Health Association’s Culture of Data Conference, demonstrating a commitment to organizational excellence.
- Staff began participating in a four-month national Strategic Scholars program in the 2021 Change Management cohort allowing for opportunities to excel and innovate.

Communications:

- In April, SJBPH communications focused both on COVID-19 information, and non-COVID public health and agency information. Topics included localized (state and local) reporting, information on COVID-19 outbreaks, COVID-19 testing, contact tracing, COVID dial information, COVID precautions (especially for parents of school-aged children), COVID vaccine distribution, covid vaccine eligibility phases, SJBPH’s new data dashboard, and collaboration with community partners to improve awareness and acceptance of public health resources, services, programs, and value to the community. Agency communications were shared on client-focused programs such as the Regional Oral Health program, the new open enrollment period, Nurse-Family Partnership, SafeCare, STEPP and WIC. Communications were through a variety of channels including print, radio, tv, social media, and email.
- In April, SJBPH communications staff distributed one agency e-newsletter, four weekly COVID updates, wrote and distributed seven media releases, responded to 19 media inquiries, posted 138 tweets, and 145 Facebook posts to both SJBPH's main FB page, and to its COVID-19 page. Posts were focused on the coronavirus outbreak, local COVID-19 data, vaccine information, COVID-19 prevention, mental health during COVID-19, COVID-19 testing info, contact tracing, and promoting SJPBH programs and services. (See above) SJBPH was featured in articles/radio/tv stories in newspapers, online news outlets, and local radio stations. These activities help to improve awareness and acceptance of public health resources, services, programs, and value to the community.

Facilities/Fleet:

- No update.