## Staff Reports

### Behavioral Health

**Thriving Communities Program Team (TCP):**

- Members of the Thriving Communities Team improved acceptance of resources, services, and/or programs by developing a collaborative outreach plan for Southwest Colorado related to the CO Crisis Line and developed a behavioral health messaging plan to be implemented through the summer, into fall.

### Communities that Care (CTC):**

- Communities That Care Program Coordinator position is vacant - new hire confirmed to start in August. The thriving communities team demonstrated a commitment to organizational excellence by working together to support continued success of the CTC program by promoting prosocial events for youth across the county and continued to recruit new community partners to the ROAR coalition, by doing so improved acceptance of resources, services, and/or programs.

### Suicide Prevention (SP)/Gun Shop Project:

- The new Suicide Prevention Coordinator used innovative, equity-based strategies to address existing population and environmental public health issues by engaging new community partners (as well as reengaging former community partners) into the La Plata County Suicide Prevention Collaborative. By doing so, she used data-informed process to evaluate promising practices to develop new programs that respond to community need.

### Social Determinants of Health

**Health Insurance Literacy:**

- ARP's Special Enrollment Period continued into June. Health Coverage Guide was able to continue a variety of trainings for SJPBH and Connect for Health Colorado. Presented for All Staff at the beginning of June, and continued outreach efforts were made. At the end of June, Emma hosted an American Rescue Plan Enrollment Period Webinar during the lunch hour with 3 participants. Future webinars are planned. Again, not many enrollments for the month of June - mostly discussion around Health Insurance Literacy.

### Environmental Health
• EH services continue to be offered primarily online due to the COVID-19 pandemic. EH staff are deployed into multiple roles in the COVID-19 response.

**Consumer Protection:**

*Retail Food Program*

• Routine inspections continue. Conducted inspections at Durango Farmers Market.

*See reports below:*

![Comparison of RFE Inspections 2019-2021](chart)

*due to COVID-19 inspections were discontinued in April 2020

*Comparison of RFE Inspections 2019-2021*

- Routine
- Follow-up
- Complaint
- Pre-op

**Childcare Inspection Program**

• Conducted join Resident Camp Inspections with CDPHE Child Care Inspectors.

**Water and Air Quality:**

*On-Site Wastewater Treatment Systems (OWTS)*

• SJBPH received 74 permit applications and issued 69 permits. Staff issued 62 Transfer of Title Acceptance Documents, and 7 Conditional Acceptance Documents. 75 inspections were conducted.

*See charts below.*
Surface and Drinking Water

- No updates.

Radon

- 2 test kits were distributed to La Plata County residents.

Water Lab

- Water Lab performed 335 drinking water tests and 301 waste water tests. See charts below.
### Health Behaviors

#### Baby and Me Tobacco Free:
- San Juan Basin Public Health WIC manager took steps to promote a smooth transition of care from SJBPH to the new agency providing BMTF services, demonstrating commitment to improve access to services.

#### Clinic:
- The clinic staff continues to cross-training in multiple roles to address gaps in staff development as well as address gaps in sustainable infrastructure.

#### Immunizations:
- In June, the SJBPH clinic staff started offering J&J and Pfizer COVID vaccines to clinic patients in order to increase access to vaccinations.

#### Nurse Family Partnership (NFP):
- Housing Solutions and WIC presentations at NFP team meetings, demonstrating commitment to organizational excellence.
- NFP is implementing a referral tool from Invest in Kids to track referrals (including gestational age at enrollment, referral source, time between receipt and first attempted contact, date closed) demonstrating using data-informed processes to examine program/services for areas of improvement, plan upgrades.

#### SafeCare:
- SafeCare has begun again, to improve awareness of services among the general population, through in-person community events/gatherings.
- SafeCare received accreditation for the 2020-21 year.
- SJBPH submitted the RFP for the next 5-year cycle and was granted the award.

#### Statewide Tobacco Education and Prevention Partnership (STEPP):
- The Substance Use Prevention coordinator worked to implement the media plan (created last month) related to Tobacco Prevention and cessation to improve awareness and acceptance of, as well as access to, resources, programs, and services our community members need to achieve individual and population health goals.

#### Women, Infants, and Children (WIC):
- San Juan Basin Public Health WIC Program manager collaborated with Manna Soup Kitchen and Nourish Colorado to get low-cost produce shares to WIC families in La Plata County, demonstrating commitment to improve access to services.
- San Juan Basin Public Health WIC program manager also collaborated with Silverton School Gardens and Nourish Colorado to get FREE weekly produce shares for Silverton WIC families, demonstrating commitment to improve access to services.

### Clinical Care Linkage

#### Cancer Prevention and Early Detection (CPED – Women’s Wellness Connection):
- In June, the CPED program completed a large campaign on breast and cervical cancer screening health navigation to improve awareness of resources and services available.
- The clinic outreach coordinator attended Loaves and Fishes free lunch distribution to increase awareness and access to breast and cervical cancer screenings.
**Delta Dental**

- Delta Care Coordinator provided care coordination, information and referrals to 6 clients in 2 counties, **fostering resiliency and improving access to care.**

**Dental/Regional Oral Health Specialist (ROHS):**

- Terra Anderson gave a presentation at the Community Resource Meeting on 6/4 on Cannabis and Oral Health. ROHS team assisted in 1 referral. Scheduled Head Start Screenings for October. Terra spoke with the oral health clinic manager at Axis health. Kalisha Crossland and Terra Anderson met with Rocky Mountain Health to discuss ways to increase Medicaid providers in Pagosa Springs, **improving awareness of resources and access to care.**

**HCP Specialty Clinics/Maternal Child Health (MCH):**

- Staff transition for MCH Nurse Navigator took place, **multiple trainings for new staff in order to continue improving access to care for CYSHN population.**

**Language Services:**

- COVID vaccine appointment assistance; translation of COVID materials, including vaccine information presentation; interpretation for Care Coordination/SWCI class on applying for SSI/SSDI.
- Two clinic staff attended the bridging the gap medical interpretation training to **increase workforce capacity.**

**Temporary Assistance for Needy Families (TANF):**

- Parent Plus Coordinator focused on more frequent and focused follow up with families who have been missing set appointments with Providers as well as their TANF case managers. This promotes undisturbed and ongoing case management, coaching, education and support and **improves access to care.**

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**Communicable Disease**

**Diseases reported June 1-June 30, 2021:**

- 6 Animal bites (4 AC, 2 LPC)
- 1 Campylobacteriosis (LPC)
- 1 Carbapenem-Resistant Pseudomonas Aeruginosa (CRPA) (LPC)
- 1 Cryptosporidiosis (LPC)
- 1 Giardiasis (LPC)
- 1 Strep Pneumo Invasive (LPC)

**Communicable Disease:**

- Regional Epi continues to be 100% in response. Other communicable disease follow up is being done by CDPHE.

**Tuberculosis (TB):**

- No new activity in TB.

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**Emergency Preparedness and Response**

**Emergency Preparedness and Response:**
- Staff responded to the LPC EOC as ESF8 lead during the Vosburg Fire to provide evidence-based public health recommendations to partners and policy-makers.
- Staff participated in the SW Incident Management Team Exercise in the capacity of mentor to Safety Officer Trainees which provided opportunities for employees to excel/innovate.

**Equity in Emergency Preparedness:**
- Grant finalized this month. Task force members met one last time to celebrate a successful program. Final deliverables completed and submitted 6/15. Health Equity workgroup brought Dr. Nita Mosby Tyler in to speak to SJBPH and task force on Diversity, Equity, and Inclusion (DEI).

**Universal Activities**

**Administrative Services:**

**Human Resources: HR Staffing Updates**

**July**
- The following vacancies were filled since the last report:
  - Communications and Digital Media Manager
- The following vacancies have been hired for with future start dates:
  - Environmental Health Specialist III, Communities That Care Program Coordinator
- Recruitment continues for the following staff positions:
  - Communicable Disease Specialist I, Communicable Disease Specialist II, Environmental Health Specialist I or II (Pagosa Office), Environmental Health Technician, Public Health Nurse (COVID-19 Team), Communications Specialist I

**Assessment and Planning:**
- Staff supported data requests from internal and external partners who were then able to provide evidence-based public health recommendations.
- Staff participated in the Public Health Improvement Training (PHIT) conference as part of the Strategic Scholars program with the National Networks of Public Health Institutes, demonstrating a commitment to organizational excellence.
- Staff participated in the Child Fatality Prevention System annual session as part of the Shared Risk and Protective Factors Conference demonstrating a commitment to organizational excellence.

**Communications:**
- In June, SJBPH communications focused both on COVID-19 information, and non-COVID public health and agency information. Topics included localized (state and local) reporting, information on COVID-19 outbreaks, COVID-19 testing, contact tracing, COVID precautions (especially for parents of school-aged children), COVID vaccine distribution, vaccine hesitancy and access, SJBPH's data dashboard, and collaboration with community partners to improve awareness and acceptance of public health resources, services, programs, and value to the community. Agency communications were shared on client-focused programs such as the Regional Oral Health program, the new open enrollment period, Nurse-Family Partnership, SafeCare, STEPP and WIC. Communications were through a variety of channels including print, radio, tv, social media, and email.
In June, SJBPH communications staff distributed one agency e-newsletter (June), two weekly COVID updates, wrote and distributed seven media releases, responded to 15 media inquiries, posted 127 tweets, and 126 Facebook posts to both SJBPH’s main FB page, and to its COVID-19 page. Posts were focused on the coronavirus outbreak, local COVID-19 data, vaccine distribution, COVID-19 prevention, mental health during COVID-19, COVID-19 testing info, contact tracing, and promoting SJPBH programs and services. SJBPH was featured in 25 articles/radio/tv stories in newspapers, online news outlets, and local radio stations. In June, SJBPH had over 280,000 Facebook impressions (# of eyes on our posts), and 61,000 Twitter impressions. Our FB engagement (action taken such as commenting or sharing a post) was over 8,600, and Twitter had 1,300 engagements. These activities help to improve awareness and acceptance of public health resources, services, programs, and value to the community.

Facilities/Fleet:
- No updates.