

SAN JUAN BASIN public health

Executive Director and Staff Report to the Board of Health

for October 2021

Staff Reports

Behavioral Health

Thriving Communities Program Team (TCP):

- The Thriving Communities team **improve access to resources, services, and/or programs** by supporting seasonal, promotional events hosted by organizations with aligned missions in the community **and by doing so Integrate culturally responsive health equity concepts into new and existing programs.**

Communities that Care (CTC):

- The Communities that Care Program coordinator **used data-informed processes to evaluate promising practices to develop new programs that respond to community need** as she connected with K-12 Representatives and student groups in the county. The ROAR coalition began structuring a payment plan for student participation in the youth leadership project known as "DIRT." The CTC coordinator also supported community partner events (The Hive Haunted House, Boys & Girls Club Fall Festival, and Youth Climate Action club at Durango High School) as a way **to improve access to youth serving programs in the community.**

Suicide Prevention (SP)/Gun Shop Project:

- The Suicide Prevention Program coordinator built a website (<https://www.lpcsuicideprevention.com/>) that is now live representing the Community led Suicide Prevention Collaborative, which **improves access to resources, services, and/or program.** Planning has begun for International Survivors of Suicide Loss Day in November, which has helped recruit new representatives from Durango Police Department, Fort Lewis College, and Veterans Affairs to name a few. The Suicide Prevention Coordinator also attended the first monthly gun shop project meeting and continues to seek an appropriate subcontractor for firearms advocacy.

Social Determinants of Health

Health Insurance Literacy (HIL):

- October's primary focus was to prepare for the upcoming Open Enrollment starting November 1st. This included additional trainings with Connect for Health Colorado, Annual CoverCO Conference, & working with communications to get the word out. Emma was invited to be a guest speaker at CoverCo to present on Outreach in Rural Colorado, presenting to over 30 individuals - which included a variety of brokers and assisters. Emma also presented the HIL Program to the Durango Business Improvement District, during their weekly "Coffee Talk" meeting. This meeting consisted primarily of local small business owners. Emma connected with the Archuleta Department of Social Services to present the

HIL Program to their Intake Staff and discuss future collaboration in an effort to provide Archuleta Residents with additional resources in regard to health insurance. She also presented to the La Plata Dept of Human Services. The HIL Program also tabled at Purple Cliffs, during a vaccination clinic, in order to help provide insurance information and application assistance for community members.

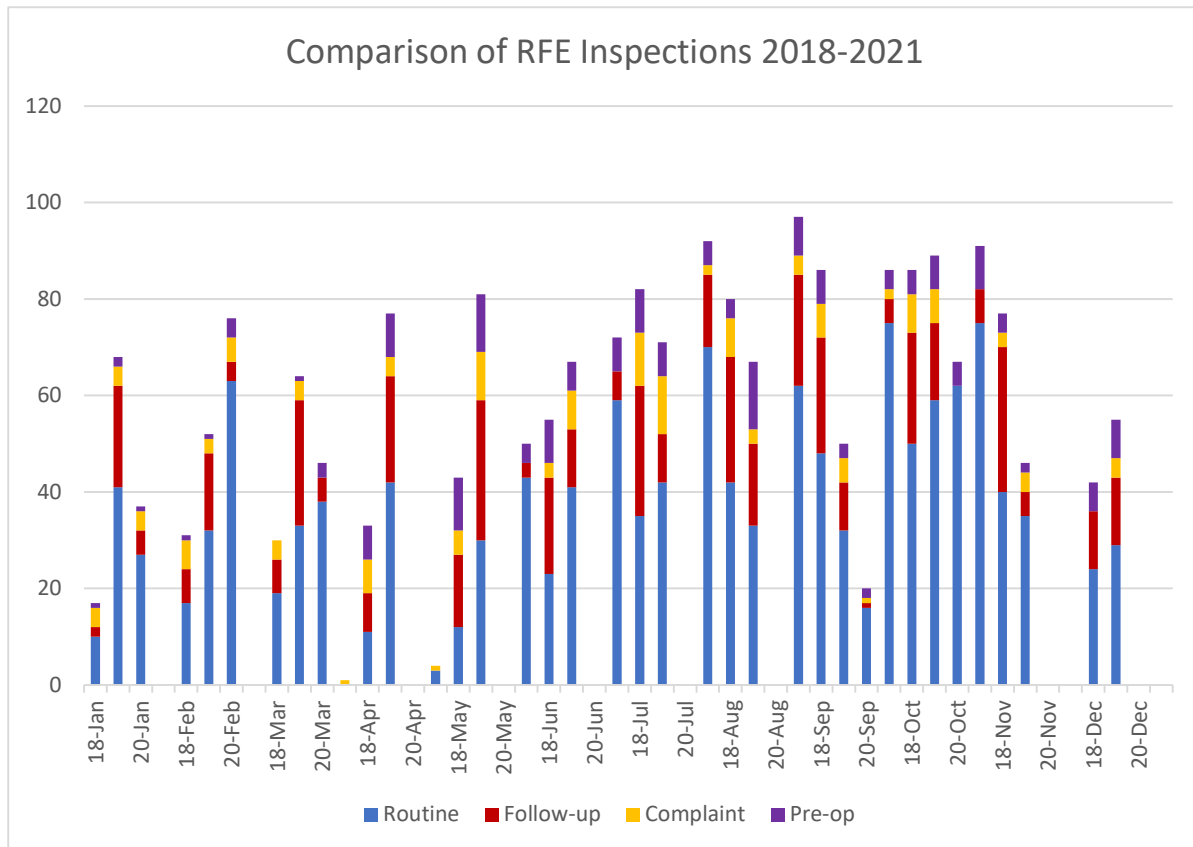
Environmental Health

Consumer Protection:

Retail Food Program

- Retail Food inspectors visited the CSU Extension ServSafe Food Protection Manager classes for Q/A sessions.

See reports below:



Childcare Inspection Program

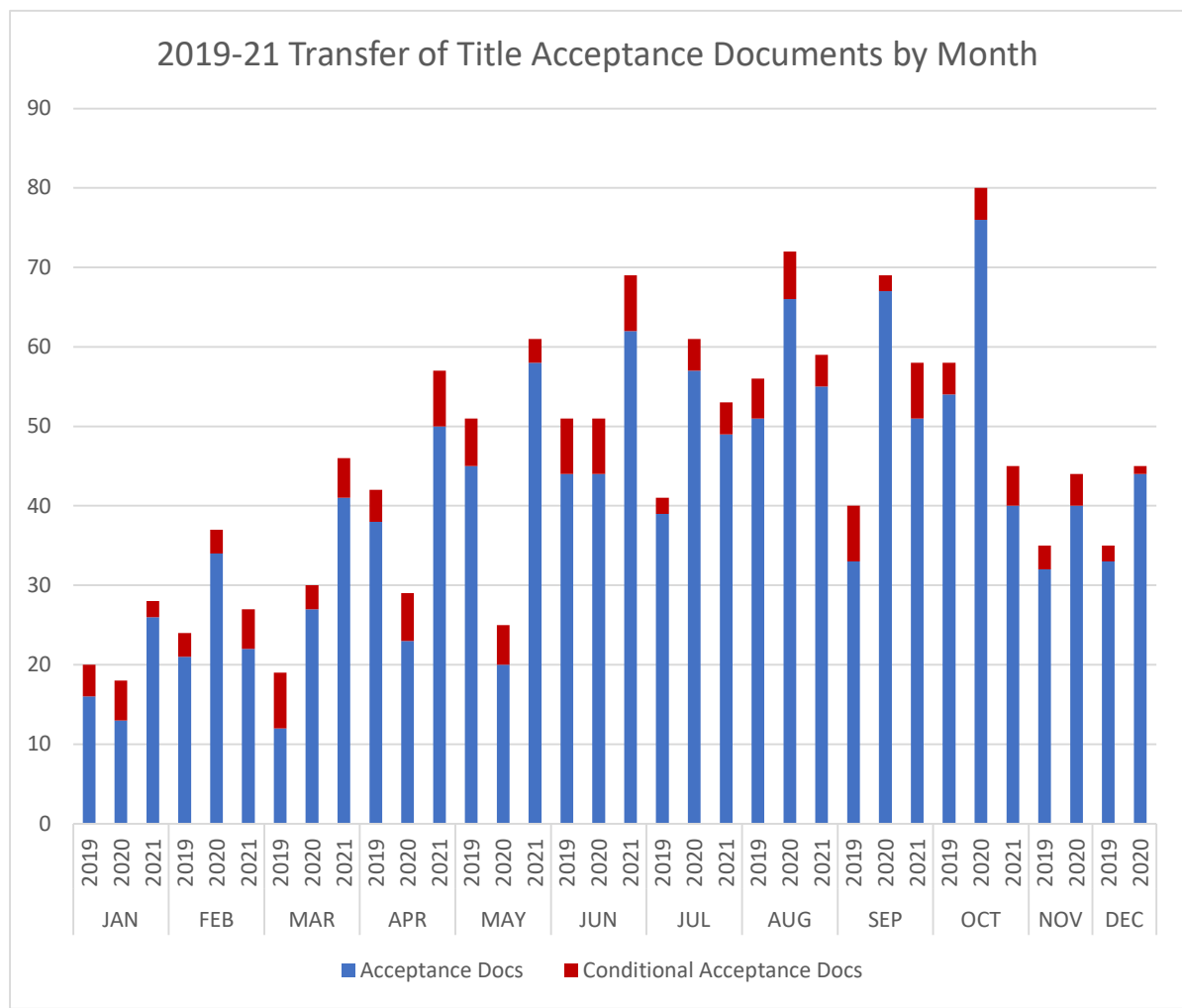
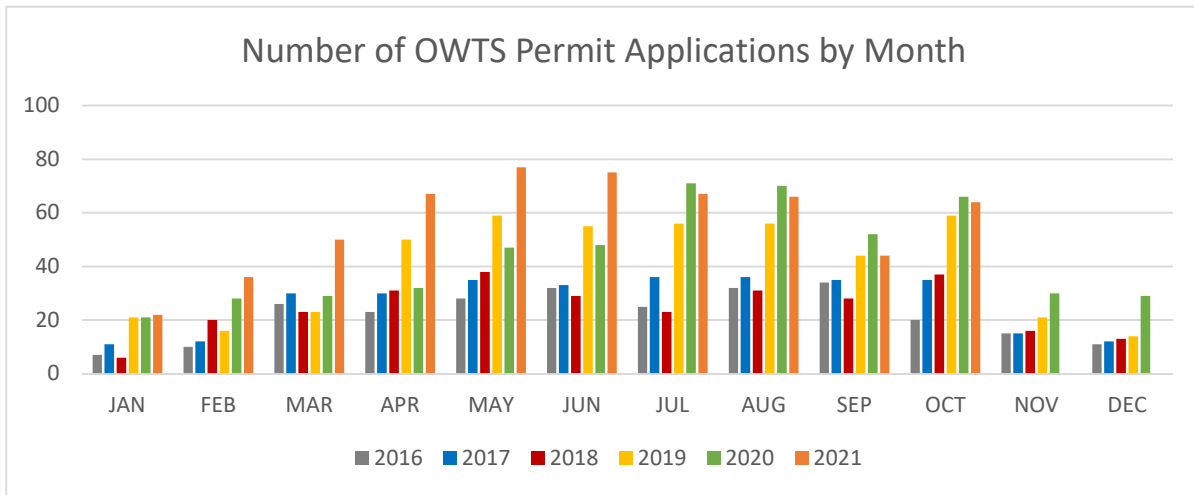
- Staff conducted joint training inspections to cross train staff. Staff also did a pre-operational inspection for a childcare facility expansion in Durango.

Water and Air Quality:

On-Site Wastewater Treatment Systems (OWTS)

- Supply chain issues continue to affect OWTS program demand. Staff are observing increased requests for permit extensions and late design revisions due to unavailability of components. Staff are able to accommodate these requests.

See charts below.



Surface and Drinking Water

- No updates.

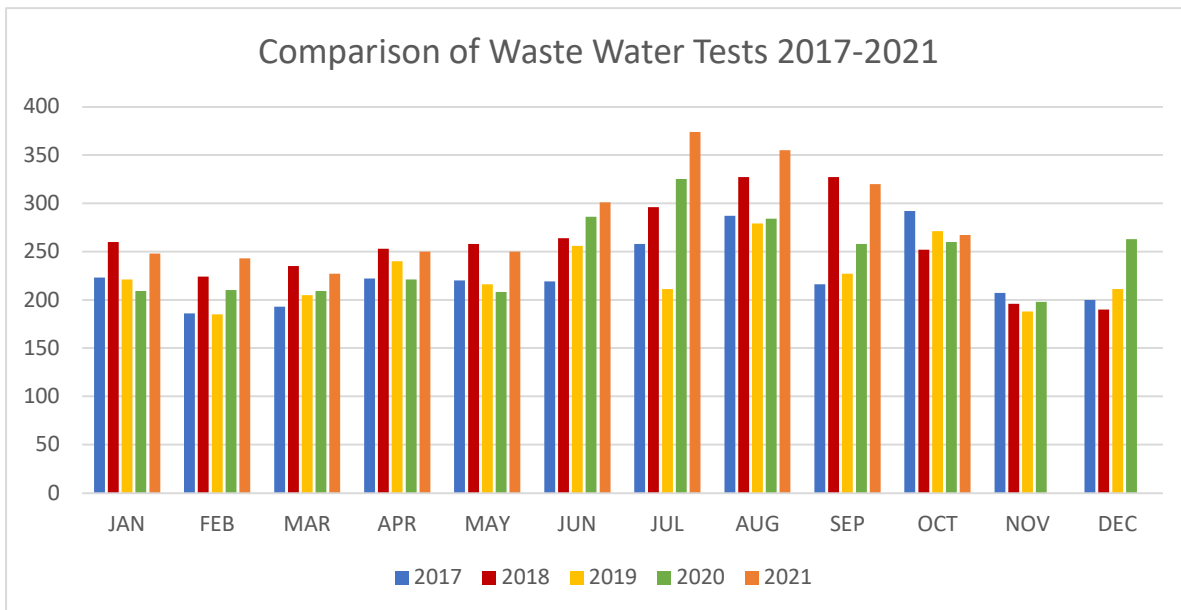
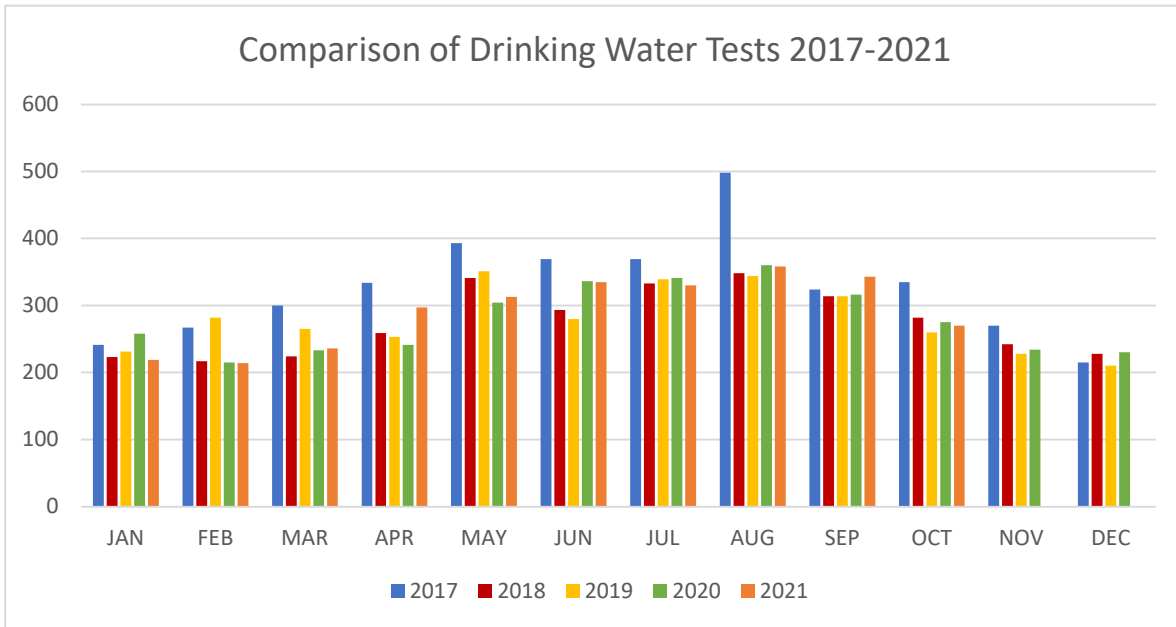
Radon

- SJBPB's state contract to improve radon education in both counties has been delayed by understaffing in the CDPHE Fiscal Services section.

Water Lab

- The Water Lab performed 270 drinking water tests and 267 wastewater tests.

See charts below.



Health Behaviors

Clinic:

- The clinic manger visited a sharps access program in Del Norte **to increase workforce capacity and knowledge.**
- The clinic created a HAN regarding increase in syphilis and HIV in La Plata County **to increase medical provider awareness of information.**

Immunizations:

- The clinic staff and COVID vaccination team vaccinated over 80 people at clinics targeted at priority populations including the Family Center, Southwest Center for Independence, Manna, and Purple Cliffs **to increase access to vaccination services.**

Nurse Family Partnership (NFP):

- A Nurse home visitor completed Certified Lactation Counselor Training + team Motivational Interviewing Training **demonstrating commitment to organizational excellence.**
- NFP/SafeCare/WIC outreach meeting with Four Corners Ob/Gyn in Durango + NFP/SafeCare outreach with Aspire in Pagosa **improving awareness of resources, services, and/or programs.**
- NFP distributed rack cards to the Homeless Shelter, provided updated at the Southwest Resource meeting and Breastfeeding Coalition meeting, had an outreach table at the La Plata Family Center/Café as Play even, and provided information to the Silverton Family Advocate, **improving awareness of the NFP program.**

SafeCare:

- SafeCare began to offer home visits on 10/26/21, after 19 months of only providing virtual visits. For the month of October, six visits were conducted in the home.

Statewide Tobacco Education and Prevention Partnership (STEPP):

- Following the program's implementation plan, staff completed the series of Tobacco Free Schools training and built new relationships with **nontraditional partners to solve public health issues.** She is working alongside the Durango Fire Department, Ignacio School District, and Bayfield School District. The STEPP coordinator leveraged relationships with State points of contact to create targeted communications tools to promote resources to quit using tobacco products.

Women, Infants, and Children (WIC):

- The San Juan Basin Public Health WIC Program Manager collaborated with Nurse Family Partnership and Safe Care at a 4 Corners Ob - Gyn outreach meeting, **demonstrating commitment to improve awareness of services.**
- SJBPH WIC staff participated in a Breastfeeding and Equity webinar, **demonstrating commitment to implement practices rooted in equity.**

Clinical Care Linkage

Cancer Prevention and Early Detection (CPED – Women's Wellness Connection):

- The Cancer Prevention and Early Detection (CPED) staff participated in Breast Cancer Awareness month through radio, social media and posting a banner on Durango Main Street **to increase awareness about information and services related to breast cancer screening.**

Health Care Coordination:

- The Care Coordinator provided care coordination and/or referrals to 12 people in two counties, **fostering resiliency and improving access to care.**

Language Services:

- The agency interpreter attended the flu shot clinic at the family center **to increase access to vaccine services.**
- The agency interpreter translated press releases including sexually transmitted infections and COVID **to increase access to information among the Spanish speaking population.**

Regional Oral Health Specialist (ROHS):

- One hundred and eight dental screenings at Head Start locations were completed in the catchment area during the month of October and staff distributed goody bags with toothbrushes, floss and oral health resources as well as information on WIC and SafeCare - **fostering resiliency and improving access to care.**

Specialty Clinics/Maternal Child Health (MCH):

- The MCH Program created new rack cards and flyers and began extensive outreach to providers and community partners **to increase awareness of and access to resources and services**

Temporary Assistance for Needy Families (TANF):

- Staff helped a family with various agencies to ensure that client (single dad) with a young daughter is able to improve access to all services possible, utilizing three agencies (SJBPH, Dept. of Human Services, LP Family Center) and therefore, **promoting resiliency.**

Communicable Disease**Diseases reported October 1-October 31, 2021:**

5 Animal Bites (4 Archuleta County, 1 La Plata County)
 2 Giardiasis (2 Archuleta County)
 1 Infant Botulism (La Plata County)
 2 Campylobacteriosis (2 Archuleta County)
 1 Cyclosporiasis (Archuleta County)
 1 Shigellosis (Archuleta County)
 3 STEC (Shiga Toxin Producing E. coli) (2 Archuleta County, 1 La Plata County)
 1 Salmonellosis (Archuleta County)
 1 Vibriosis (Archuleta County)

Communicable Disease:

- Communicable disease follow up is being done by CDPHE, except for respiratory disease outbreaks and zoonotics. Identified RSV Outbreak in a childcare setting in September and identified Croup OB in a childcare setting in October.

Tuberculosis (TB):

- Staff worked with a TB-exposed person from Texas to get second blood test performed.
- Staff worked with ASH on three positive TB skin tests. ASH is doing all follow up at this time.

Emergency Preparedness and Response

Emergency Preparedness and Response:

- Staff hosted the Regional ESF8 Integrated Preparedness Planning Workshop (identifying training and exercise needed for the next 5 years) with healthcare, hospital, EMS, and Emergency Management partners **which provided an opportunity for staff to excel/innovate.**
- Staff planned and executed a Medical Reserve Corps volunteer led vaccination clinic vaccinating 780 patients **which provided an opportunity for staff to excel/innovate and removed barriers for community/public access to vaccinations.**

Universal Activities

Administrative Services:

Human Resources:

HIPAA Compliance:

HIPAA Queries/Investigations:

Description of Event	Q1	Q2	Q3	Q4	2021 Total	% of Total
HIPAA Breach (of PHI)	0	0	1		1	20%
Failure to Follow Protocols and/or Policies	1	0	1		2	40%
Unsubstantiated/Not Reportable HIPAA Breach	0	0	0		0	0%
HIPAA Security Incident	0	0	0		0	0%
Staff HIPAA Inquiries	0	1	1		2	40%
Total HIPAA Queries/Investigations	1	1	3		5	

Total Employees Involved & Outcomes CY 2021	Q1	Q2	Q3	Q4	2021 Total	% of Total
Performance Improvement Plans	0	0	0		0	0%
Retraining	0	0	2		2	100%
Termination	0	0	0		0	0%
Monitoring	0	0	0		0	0%
No Action Required	0	0	0		0	0%
Total All Events					0	

HR Staffing Updates

November

- The following vacancies were filled since the last report:
 - Communicable Disease Specialist I, COVID-19 Equity Outreach Coordinator (La Plata)
- The following vacancies have been hired for with future start dates:
 - Chief Strategy Officer (internal move), PT Nurse Practitioner
- Recruitment continues for the following staff positions:

- Communicable Disease Specialist I, Communicable Disease Specialist II, , Administrative Support Assistant II, Communicable Disease Coordinator, Facilities Technician, Executive Assistant, Communications Director, Administrative Assistant - Dental, Environmental Health Senior Program Manager, Assessment & Planning Specialist, Senior Program Manager x 2, Public Health Nurse, Communicable Disease Specialist I - Administration

Assessment and Planning:

- Staff participated in multiple state partner meetings including an Office of Public Health Practice, Planning, and Local Partnerships (OPHP) Public Health Planner call and the Child Fatality Prevention System Coordinator Conversations, **demonstrating a commitment to organizational excellence.**
- Staff supported data requests from internal and external partners who were then able **to provide evidence-based public health recommendations.**

Communications:

- In October, SJBPH communications focused both on COVID-19 information, and non-COVID public health and agency programming. Topics included localized (state and local) reporting, information on COVID-19 state and local data, COVID-19 testing, COVID precautions, COVID vaccine distribution, and collaboration with community partners **to improve awareness and acceptance of public health resources, services, programs, and value to the community.** Agency communications were shared on client-focused programs such as the Women's Wellness Breast Cancer Screening, Regional Oral Health program, Immunizations, Health Insurance Lit, Emergency Preparedness, Nurse-Family Partnership, SafeCare, Sexual Health Clinic and WIC. Communications were through a variety of channels including print, radio, tv, social media, and email.
- In October, SJBPH communications staff distributed one agency e-newsletter (October), **three** semi-monthly COVID updates, wrote and distributed **six** media releases, responded to **13** media inquiries, posted **84** tweets, and **87** Facebook posts to both SJBPH's main FB page, and to its COVID-19 page. Posts were focused on the coronavirus outbreak, local COVID-19 data, vaccine distribution, COVID-19 prevention, mental health during COVID-19, COVID-19 testing info, contact tracing, and promoting SJPBH programs and services. SJBPH was featured in **30** articles/radio/tv stories in newspapers, online news outlets, and local radio stations. In October, SJBPH had over **799,802** Facebook impressions (# of eyes on our posts), and **21,261** Twitter impressions. Our FB engagement (action taken such as commenting or sharing a post) was over **10,440**, and Twitter had **582** engagements. **These activities help to improve awareness and acceptance of public health resources, services, programs, and value to the community.**

Facilities/Fleet:

- No updates.